



TAYVIEW NEWS

AUTUMN 2019 NEWSLETTER

**TAYVIEW
MEDICAL
PRACTICE**

FLU CAMPAIGN 2019

Flu Season is upon us once again and the practice will be running a variety of clinics throughout October 2019.

Following feedback from a large number of patients regarding the set up of our previous flu clinics, the practice will be trialing an appointment based system this year.



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If you are aged 65 years and over or under 65 and have a chronic (long-term) condition which puts you at greater risk of the flu, you are entitled to receive a flu vaccination. Carers are also entitled to receive a flu vaccination as are pregnant ladies (the midwives will advise you regarding this).

We have a variety of appointments available throughout the October month which will be available to book from Monday 16th September. We would encourage patients to contact the practice after 12pm each day to arrange an appointment as our phone lines tend to be less busier after 12pm. Alternatively, you are welcome to pop into either of our practices to arrange your appointment in person.

Children aged 2-5, who are not currently attending school, are also entitled to receive a flu vaccination. Unfortunately, there is a supply issue with this vaccination and the practice will contact parents to arrange appointments once sufficient supply of the vaccination has been received.

PRACTICE WEBSITE



We regularly update our practice website with important practice information.

Our website address is:
www.tayviewmp.org.uk

PRACTICE NEWS

As you are aware, Dr MacKintosh will retire from the practice with his last working day being Friday 27th September. Dr MacKintosh has provided over 30 years of dedicated service to the practice and the patient population and we all wish Dr MacKintosh a happy and enjoyable retirement.

Dr Matthew Jamrozek will join the Partnership on Monday 16th September and will consult every Monday, Tuesday, Wednesday and Friday. We look forward to welcoming him to the Tayview team.

We also welcome our new receptionist; Denise, to the practice and we are grateful to our patients for their patience whilst Denise learns her new role.

SHINGLES CAMPAIGN 2019

Were you aged 70 to 79
on 1 September 2019?



Protect yourself from the pain of shingles

Ask your GP practice about the free shingles vaccine

Call your GP practice to book your free shingles vaccine
Visit nhsinform.scot/shingles

NHS
Healthier Scotland



If you were aged 70 to 79 on 01/09/2019 you are entitled to receive a Shingles vaccination this year. **If you have already had a Shingles vaccination, you do not need to have another one.** Shingles can be a very painful condition and this vaccination helps reduce your chances of catching shingles. If you do catch shingles, it can help reduce the symptoms of shingles. We would encourage any patient aged 70-79 to consider being vaccinated. The practice will commence it's Shingles Campaign from December 2019 with patients being contacted throughout the year to arrange their appointment.

FAILURE TO ATTEND

Between the months of June to September 2019, we had a total of **228 patients fail to attend or cancel their GP appointment.** This equates to 38 hours of GP appointment time lost. From October, the practice will be altering it's non-attendance policy. The practice will continue to issue warning letters for any patient who fails to attend, or cancel, at least 2 pre-booked appointments. However, in addition, the practice will now issue a warning letter to any patient who fails to attend an appointment that they have requested urgently on the day. Where a patient receives two warning letters, they are likely to be removed from the practice patient list which means they will have to register with another practice in the area.

GP APPOINTMENT?
CAN'T MAKE IT?
DON'T NEED IT?



DUNDEE UNIVERSITY MEDICAL STUDENTS



The University of Dundee has developed a new programme within the medical school which involves 4th year medical students attending general practice for one full year. These medical students have shown an interest in considering general practice as a career once they complete their studies. The Dundee Longitudinal Integrated Clerkship (DLIC) is currently in it's first year and our practice has agreed to take part in this programme.

Our medical student; Kieran Ruthven, will be with us until August 2020 and, over time, will be providing joint GP surgeries with a GP overseeing his appointments.

IT IS VERY IMPORTANT THAT THE PRACTICE HAS THE MOST UP-TO-DATE CONTACT DETAILS FOR YOU.

PLEASE ENSURE YOU HAVE PROVIDED US WITH A MOBILE NUMBER IN ORDER THAT YOU CAN RECEIVE IMPORTANT TEXT REMINDERS REGARDING YOUR APPOINTMENTS AND OTHER IMPORTANT PRACTICE INFORMATION.



PRACTICE CLOSURE DATES

The Practice will be closed on:
MONDAY 7TH OCTOBER

And will re-open on:
TUESDAY 8TH OCTOBER



If you require urgent assistance which cannot wait until we re-open, you should contact NHS 24 on 111 who will assist you further.